WHAT IS EDUROAM?

EDUROAM IS THE SECURE SERVICE WHICH ALLOWS STUDENTS, STAFF AND RESEARCHERS FROM PARTICIPATING INSTITUTIONS GET ACCESS TO THE **WIFI** NETWORK. EDUROAM ALLOWS USERS TO USE THEIR OWN CREDENTIALS (LOGIN AND PASSWORD) FROM THEIR HOME INSTITUTION IN EVERY PLACE WHERE THIS NETWORK IS ACCESSIBLE.

HOW CAN I GET ACCESS TO EDUROAM AT THE UNIVERSITY OF WROCLAW?

If you are our student or a member of university staff, you have an account (login and password) in the Office 365 system, which can be used to login to the eduroam network as well. All you need is just a little configuration on your network device (computer, mobile, tablet etc.)

I'M A GUEST AT THE UNIVERSITY UWR, I WAS USING EDUROAM AT MY HOME UNIVERSITY, DO I HAVE TO RECONFIGURE MY COMPUTER TO GET ACCESS HERE?

No. You don't. Even if you got an access to our services (ex. USOSWeb or Office 365), but you still have account at your home institution, you should use that account and configuration and you don't need to change anything.

HOW CAN I CONFIGURE MY COMPUTER TO CONNECT TO EDUROAM?

Most of the new OS (Operating System) like Windows 8.1 (and newer), Androids and Apple OS X, have all the features which are needed to connect to eduroam. Some of them require quite mysterious configuration (Android, see instruction below the text), others working at default (Windows 10), but for the security reasons it's advisable to download the Configuration Assistant Tool (CAT) from the webpage http://cat.eduroam.org. To do it, click the link "Download your eduroam installer", then choose "University of Wroclaw" from the list.

WHAT IS MY LOGIN?

Your eduroam login is simply your email address in the Office 365 account. It consists of two parts:

343525@uwr.edu.pl

(student index number @ university domain)

Bear in mind, that using our inner systems for instance USOSWeb (https://usosweb.uni.wroc.pl) is possible to type only your student_number as a login name, but in systems like eduroam or e-mail, which can be use all over the world, the login name must be globally unique and always must be written with the domain name. USOSWeb account, although looks similar, is different from Office 365, and shouldn't be used in the eduroam network.

WHAT IS MY PASSWORD?

If you are using (successfully) your university e-mail (student number@uwr.edu.pl), you should use the same credentials in eduroam. The default password to that system was sent to your private e-mail account, which you gave us while enrolling to our university. If you lost that e-mail or don't remember you password to office 365 email account you can change it on the webpage: https://portal.uwr.edu.pl/resethasla. After feeling up a short reset password form you will find an e-mail with the reset code in that private email box. It is advisable to login in office 365 (https://portal.uwr.edu.pl) before using eduroam, to make sure that your password is correct and your account is fully functional. The default password, which was sent to your private e-mail account can and should be changed. It's quite complicated so it's better to use a method "copy" and "paste" instead of rewriting it. A new password must fulfill password requirement policy, so it must:

- ❖ Be a minimum of eight (8) characters in length
- ❖ Be memorized; if a password is written down it must be secure
- ❖ Contain at least one (1) character from three (3) of the following categories:
  - ▪ Uppercase letter (A-Z)
  - ▪ Lowercase letter (a-z)
  - ▪ Digit (0-9)
  - ▪ Special character (~`!@#$%^&*()+=_-{}[]\|:;'"?/<>,.)
- ❖ Be private

WHERE CAN I FIND MORE INFORMATION?

On the webpage http://eduroam.uni.wroc.pl are more detail instructions for other systems. You can also write and email to *pomoc@uwr.edu.pl*

NOTHING WORKS. I'M DESPERATE...

If all else fails, we will try to help. You can visit our office with your device (computer, phone, tablet).

ADDRESS: CENTRUM USŁUG INFORMATYCZNYCH (COMPUTER SERVICES CENTRE),
PL. MAXA BORNA 9, ROOM NUMBER 450,
MON – FRI, FROM 9:00 AM TO 2:00 PM