

URBAN CARD INFORMATION



WHERE ARE THE OFFICES IN WROCLAW?

- ♦ **UL. GRABISZYŃSKA 9**
opening hours: Mon. – Fri. 8.00 – 18.00
- ♦ **UL. PRUSA 75-79, (PASSENGER SERVICE OFFICE MPK WROCLAW)**
opening hours: Mon. – Thu. 08.00-18.00; Fri. 08.00 - 16.00
- ♦ **UL RACŁAWICKA 2-4**
opening hours: Mon. – Fri. 8.00 – 18.00
- ♦ **UL. ŁADNA 1C**
opening hours: Mon. – Fri. 8.00 – 18.00



HOW TO GET IT?

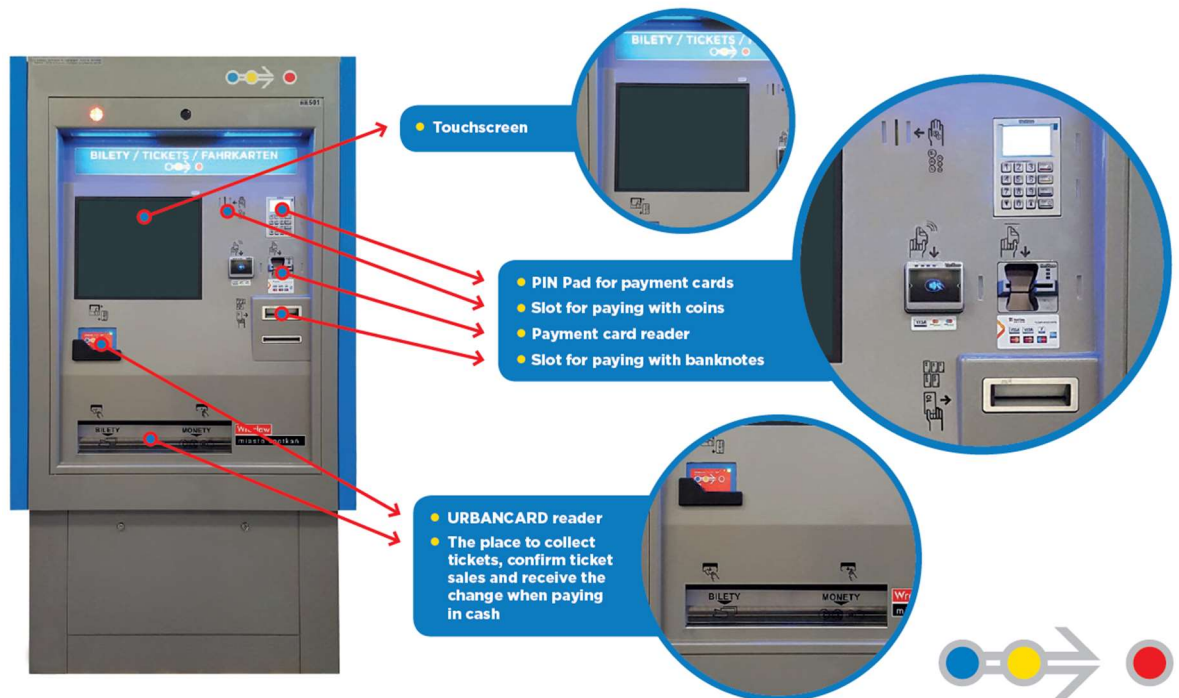
URBANCARD IS FREE OF CHARGE

- 1) Prepare your student card and visit one of the offices
- 2) Take a picture with you / if you don't have one they will make picture for you in the office
- 3) Ask for a form and fill it out
- 4) Give your student card and the form to the employee

Or you can simply fill out the application form by internet and visit the office to confirm your application. In most cases the time needed to obtain a card is around few minutes (5-15) if there is no big queue and is issued on the place. The card works right away.



Stationary ticket machine user manual



WHAT ARE PRICES FOR STUDENTS (UNDER AGE OF 26) PERSONAL TICKETS POSSIBLE TO UPLOAD ON URBANCARD?

In the machines you can obtain a **7 days** ticket (for all lines) for 15zł, **30 days** ticket (2 lines of choice for 30zł, all normal lines for 45zł, all lines for 49zł), **60 days** ticket (all lines) for 90zł, **90 days** ticket (all lines) for 120zł, **180 days** tickets (all lines) for 210zł, **365 days** ticket (all lines) for 400zł. It is possible to buy semestral tickets as well for **4 months** (2 lines of choice – 97zł, all lines – 150zł) and **5 months** (2 lines of choice – 125zł, all lines – 185zł).



I LOST URBANCARD, WHAT TO DO?

Please contact with one of the Passenger Service Offices of MPK Wrocław.

You can find urban card customer services and more info on the websites:
www.wroclaw.pl/en/urbancard or www.urbancard.pl